

Environmental, Social and Governance (ESG) Policy

Introduction

At Benson Viscometers we recognise the importance of integrating environmental, social and governance considerations into our business practices to drive long-term value creation and sustainable growth. By aligning our strategies with ESG principles, we aim to positively impact our stakeholders, protect the environment, and uphold the highest standards of integrity and transparency.

Environmental

Product Stewardship

At the end of the viscometer's useful life cycle, Benson Viscometers will arrange at a mutually agreed time and date to collect the viscometer from site and return it to Benson Viscometers manufacturing facility at Haverfordwest Pembrokeshire.

Before transportation of the viscometer an on-site primary decontamination process and laboratory decommissioning is undertaken by a Benson Viscometers Engineer. At the factory a full in-depth decontamination procedure is performed on the viscometer immediately.

The viscometer will be dismantled into component and individual parts for deep cleansing. Then all elements will undergo inspection and assessment as to which components will be disposed of in accordance with authorised and approved methods and the valuable material content recycled whenever possible.

All components and parts considered suitable and viable for reuse as spares or manufacturing stock will be serviced and tested. These will be logged and introduced into stock. Thus, reducing the need for unnecessary manufacturing and extra purchasing.

Benson Viscometers pledge that its employees will personally plant five trees for every viscometer sold. This is an initiative to reduce our carbon footprint and allow our employees to get directly involved in making the world a better place.

The ownership and title of the viscometer is vested with Benson Viscometers after on-site decommissioning to give us the authority for its disposal in accordance with our statutory responsibilities.

It is our duty to carry out this process. Benson Viscometers do not charge for this operation.

Transport

Benson Viscometers encourages the use of efficient transportation, which is achieved by reducing the need to travel for meetings through the adoption of e-meetings via platforms such as Microsoft Teams or similar.

The transportation of parts and products is reduced by co-ordinating and combining the shipment of viscometer equipment or parts to customers with our service engineer visits wherever possible.

Benson Viscometers service engineers are encouraged to carry out fault rectification with the support of laboratory staff remotely to reduce any planetary harmful emissions. Then to only travel

to customer sites as a last resort to conduct troubleshooting and rectification activities.

Responsible Packaging

Here at Benson Viscometers, we aim to use recyclable materials, where practical, whilst selecting products from sustainable sources.

External providers are evaluated on specific factors, including the packaging used on dispatch of their products.

Paper Free

Benson Viscometers discourages unnecessary printing and instead encourages sharing documents via email, or through the share screen option on platforms such as Microsoft Teams.

Social

At Benson Viscometers we are dedicated to conducting business in a socially responsible manner, we are committed to upholding the highest standards of ethical behaviour, promoting diversity and inclusion, ensuring the health and safety of our employees, and contributing to the well-being of the communities in which we operate.

The success of Benson Viscometers relies on our team. Many of our employees joined the company to help make a personal contribution and difference in the medical, diagnostic and patient monitoring environment.

Governance

At Benson Viscometers, we are committed to maintaining the highest standards of corporate governance and accountability. Benson Viscometers is committed to continually improving its products and services by ensuring compliance with internationally recognised regulatory requirements such as, but not limited to ISO 9001:2015 and ISO 13485:2016. In addition to this, registration with the Medicines & Healthcare products Regulatory Agency (MHRA) is upheld.

Benson Viscometers are currently in the process of attaining the registration of our analysers, reagents, and service provision with the Food and Drug Administration (FDA) USA, to ensure that non-UK regulatory requirements are also met.

Signature:

Bernie Benson